itravel Duck Hunt 2026

Terms and Conditions

Item	Details
Promoter	Wastreck Pty Ltd trading as itravel (ABN 68 069 654 860)
Eligible locations	New South Wales, Queensland and South Australia
Promotion period	9:00am AEDT on 6 October 2026 to 5:00pm AEDT on 31 October 2026
Major prize	AU$5,000 contribution towards an eligible Royal Caribbean cruise
Instant prizes	Up to 80 × AU$100 itravel travel vouchers
Maximum prize pool	AU$13,000 including GST
Draw	10:00am AEDT on 4 November 2026 at the Promoter's Surry Hills office
Permit details	1. NSW Authority No. TP/05410 SA Licence No. T26/1793

1 Promotion and acceptance

2. These Terms and Conditions govern the itravel Duck Hunt 2026 promotion (Promotion). Information about how to enter and the prizes forms part of these Terms and Conditions.
3. By submitting an entry or claiming a Duck Finder Prize, an entrant confirms that they have read and accepted these Terms and Conditions.
4. The promoter is Wastreck Pty Ltd trading as itravel, ABN 68 069 654 860, of Level 1, 110 Elizabeth Street, Surry Hills NSW 2010 (Promoter). The Promoter may be contacted at marketing@itravel-au.com or 1300 487 283.

2 Promotion period

5. The Promotion opens at 9:00am Australian Eastern Daylight Time (AEDT) on 6 October 2026 and closes at 5:00pm AEDT on 31 October 2026 (Promotion Period). Entries received outside the Promotion Period are invalid.
6. All dates and times in these Terms and Conditions are AEDT unless otherwise stated. During the Promotion Period, AEDT is one hour ahead of Australian Eastern Standard Time in Queensland.

3 Eligibility

7. Entry is open to natural persons who are aged 18 years or older and ordinarily reside in New South Wales, Queensland or South Australia (Eligible Entrants).
8. A parent or legal guardian who is an Eligible Entrant may submit an entry and claim a Duck Finder Prize where their child physically locates a duck. The parent or legal guardian will be treated as the entrant and prize recipient for all purposes.
9. Employees, officers, contractors and representatives of the Promoter, participating itravel advisors, participating businesses, Royal Caribbean, and any agency directly associated with the Promotion, together with their immediate family members, are not eligible to enter. Immediate family means a spouse, de facto partner, parent, step-parent, child, step-child, sibling or step-sibling, whether or not they live at the same address.
10. No purchase or payment is required to enter.

4 Standard entry

11. To receive one standard entry, an Eligible Entrant must, during the Promotion Period:

- visit an authorised advisor-specific entry page listed or accessible through www.itravel-au.com/itravel-duck-hunt-locations;
- complete the entry form with their full name, email address, mobile number, suburb, state or territory and postcode;

- confirm that they are at least 18 years old; and
- accept these Terms and Conditions and submit the form.

12. Each Eligible Entrant may receive only one standard entry across all advisor-specific entry forms. Multiple standard submissions by the same person may be consolidated or disqualified at the Promoter's discretion.
13. The advisor associated with the entry will be captured through the applicable entry page or form. All valid entries will be consolidated into one database for the Major Prize Draw.
14. Marketing consent is optional and is not a condition of entry. An entrant may enter without agreeing to receive marketing communications.

5 Social media bonus entries

15. An Eligible Entrant may receive two additional entries once only during the Promotion Period by:

- publishing an original, Promotion-related post to their public Instagram feed;
- including the hashtag #FindTheitravelDuck and tagging @itravelaus in the post;
- keeping the post public and accessible until the entry has been verified; and
- uploading a clear screenshot of the post through the standard entry form.

16. Instagram Stories, private posts, Facebook posts, comments and direct messages do not qualify for social media bonus entries. Entrants may voluntarily share Promotion content through other channels, but no additional entries will be awarded.
17. The Promoter may reject a social media bonus claim if the post or screenshot is incomplete, inaccessible, misleading, unlawful, offensive, infringes third-party rights, does not relate to the Promotion, or otherwise fails to satisfy these Terms and Conditions.
18. By claiming social media bonus entries, the entrant warrants that the content is original or that they have all necessary rights and permissions. The entrant grants the Promoter a non-exclusive, royalty-free, worldwide licence to reproduce, publish, edit and communicate the submitted content for reasonable Promotion-related marketing and publicity, with attribution where practicable.

6 Duck Hunt and bonus entries

19. Participating itravel advisors will arrange for one uniquely coded physical duck to be hidden in their local area in each week of the Promotion, up to four ducks per participating advisor. Participating advisors and locations will be published at www.itravel-au.com/itravel-duck-hunt-locations.
20. Each duck may be claimed once only by the first Eligible Entrant to locate it and successfully complete the verification process. The finder may take and keep the physical duck.
21. To claim a found duck, the finder must scan its unique QR code, complete the form on the unique landing page and send a clear image of themselves with the duck, or other evidence reasonably requested by the Promoter, to the mobile number specified on that page.
22. A verified finder will receive 15 additional entries in the Major Prize Draw. A person may find and validly claim more than one duck and will receive 15 additional entries for each separately verified duck.
23. Once a duck has been verified as found, the relevant advisor or store may announce this on its Instagram or Facebook page. Scanning or submitting a QR code after a duck has already been validly claimed does not create an entitlement to entries or a prize.
24. If a duck or QR code is lost, stolen, copied, damaged, moved without authority, tampered with or otherwise compromised, the Promoter may invalidate, replace or withdraw it and may require further evidence from any claimant.

7 Safety requirements

25. Ducks will only be intentionally placed in safe, publicly accessible locations or on premises where the relevant property owner or occupier has given permission.
26. Entrants must act safely and lawfully. Entrants must not trespass, enter a private or restricted area without permission, climb, enter water, interfere with property, move or damage objects, obstruct traffic, or place themselves or another person at risk.
27. Entrants must comply with signs, directions from property owners or occupiers, road rules and all applicable laws. No prize or bonus entry is worth taking a safety risk. If a location appears unsafe or access is uncertain, the entrant must not proceed.
28. The Promoter may disqualify an entrant who acts dangerously, unlawfully, dishonestly or contrary to a reasonable direction relating to a duck location.

8 Duck Finder Prizes

29. Each first verified finder of a valid physical duck will receive one AU$100 itravel travel voucher (Duck Finder Prize). Up to 80 Duck Finder Prizes are available, with a maximum total value of AU$8,000 including GST.
30. Each Duck Finder Prize will be issued by email and must be redeemed through the participating itravel advisor associated with the duck and its unique landing page.
31. Each Duck Finder Prize:

- may be used only towards a new package booking with a minimum total booking value of AU$1,000;
- cannot be used for a flight-only booking;
- is limited to one voucher per booking;
- cannot be used in conjunction with any other offer;
- expires 12 months after its issue date;
- is not transferable, exchangeable or redeemable for cash or credit; and
- is forfeited if the booking to which it is applied is cancelled.

32. Package availability, supplier conditions and the participating advisor's standard booking terms and conditions apply. Any amount above the voucher value is payable by the voucher recipient.

9 Major Prize

33. There is one major prize comprising an AU$5,000 contribution towards an eligible Royal Caribbean cruise selected by the winner and departing from an Australian port (Major Prize). The maximum value of the Major Prize is AU$5,000 including GST.
34. The Major Prize must be booked through itravel within 12 months after the Major Prize Draw, is subject to availability at the time of booking, and is subject to Royal Caribbean's booking and carriage conditions and any additional supplier conditions notified to the winner.
35. The winner may select the sailing, itinerary, duration, ship, cabin category and number of travellers, subject to availability, supplier conditions and the AU$5,000 maximum contribution. Guests under 18 years of age may travel only in accordance with Royal Caribbean's requirements.
36. If the selected cruise costs more than AU$5,000, the winner must pay the difference and all additional charges when required. If it costs less than AU$5,000, the unused balance is forfeited and will not be paid as cash or retained as a credit.
37. Unless expressly included in the selected cruise fare, the Major Prize does not include flights, transfers, pre- or post-cruise accommodation, travel insurance, passports, visas, gratuities, shore excursions, beverages, speciality dining, meals or services not included in the cruise fare, spending money, taxes or any other incidental expense. These costs are the responsibility of the winner and their travelling companions.
38. The winner and all travelling companions are responsible for obtaining and maintaining valid passports, visas, travel insurance and any health, immigration or other documentation required for the selected itinerary.
39. The Major Prize is not transferable, exchangeable or redeemable for cash or another credit. The winner may not sell or advertise the Major Prize for sale.
40. If a booked cruise is cancelled or materially changed by the supplier, the winner will be assisted to rebook an alternative eligible Royal Caribbean cruise, subject to availability and the supplier's applicable terms. The Promoter is not responsible for supplier decisions or additional costs arising from a change or cancellation except to the extent required by law.

10 Entry allocation and verification

41. Subject to verification, entries will be allocated as follows:

Entry action	Entries awarded
Valid standard entry	1 entry
Valid social media bonus claim	2 additional entries once only
Each verified duck claim	15 additional entries per duck

42. For example, an entrant with one standard entry, one verified social media bonus claim and one verified duck claim will hold 18 entries in the Major Prize Draw.
43. The Promoter may verify identity, age, residence, social posts, screenshots, QR codes, finder images and any other information relevant to eligibility. Entrants must provide reasonable evidence requested by the Promoter.

44. Incomplete, illegible, automated, duplicated, manipulated, fraudulent or non-compliant entries or claims may be rejected. The Promoter's decision is final, subject to applicable law.

11 Major Prize Draw

45. The Major Prize Draw will take place at 10:00am AEDT on Wednesday 4 November 2026 at Level 1, 110 Elizabeth Street, Surry Hills NSW 2010.
46. Each valid entry will be assigned a unique ticket number. The winner will be selected at random from all valid ticket numbers using a verifiable electronic random-number generator in the presence of an independent witness. The draw may be recorded or broadcast, and a golden duck may be used as part of the winner reveal.
47. The first valid ticket drawn will be the provisional winner, subject to verification of eligibility and compliance with these Terms and Conditions.
48. The Promoter will contact the provisional winner in writing by email within seven calendar days of the draw, using the email address supplied with their entry. The Promoter may also contact the provisional winner by telephone using the mobile number supplied with their entry. The provisional winner is expected to respond and establish eligibility within seven calendar days of notification.
49. The verified winner's first initial, surname and postcode will be announced on Friday 6 November 2026 through the Promoter's Instagram account @itravelaus and Facebook page. A winner photo or video may be published where the winner has provided any additional consent required by the Promoter.
50. The Promoter may continue reasonable attempts to contact and verify the provisional winner until 5:00pm AEDT on Tuesday 1 December 2026. If the prize remains unclaimed, an unclaimed prize draw will be held at 10:00am AEDT on Wednesday 2 December 2026 at the same draw location using the same random method, subject to any regulator direction.
51. Any winner selected in an unclaimed prize draw will be notified in writing by email within seven calendar days of that draw, using the email address supplied with their entry. The Promoter may also contact the winner by telephone. The winner's first name, surname and postcode will be published on the Promoter's Instagram account @itravelaus and Facebook page within 30 days of the unclaimed prize draw.

12 Prize values and availability

52. All prize values are stated in Australian dollars and include GST where applicable. The maximum total prize pool is AU$13,000, comprising the AU$5,000 Major Prize and up to AU$8,000 in Duck Finder Prizes.
53. If a prize or material element of a prize becomes unavailable for reasons beyond the Promoter's reasonable control, the Promoter may substitute a prize of equal or greater value, subject to any approval required by a regulator.
54. Prizes will be awarded only to valid entrants and are subject to the conditions stated in these Terms and Conditions. The Promoter will not replace a lost, deleted or misused voucher after delivery unless required by law.

13 Privacy and marketing

55. The Promoter collects personal information to administer the Promotion, verify entries and prize claims, contact entrants, award prizes, publish winner information where required and comply with legal and regulatory obligations. If the requested information is not provided, the Promoter may be unable to accept an entry or award a prize.
56. Entry information may be disclosed to the participating itravel advisor connected with the entrant's selected form, service providers assisting with the Promotion, Royal Caribbean where reasonably necessary to arrange the Major Prize, and regulators or other parties where required by law.
57. Marketing consent is separate and optional. Where an entrant actively opts in on the Surry Hills entry page, they may receive marketing from itravel head office. Where an entrant actively opts in on an advisor-specific landing page, they may receive marketing from the associated local advisor. Entrants may unsubscribe using the facility provided in the communication.
58. Personal information will be handled in accordance with the Promoter's privacy policy at https://itravel-au.com/privacy-policy-2/. Entrants may contact marketing@itravel-au.com with privacy questions or requests.

14 Publicity and entrant content

59. The verified winner agrees that the Promoter may publish their first initial, surname and postcode for the purposes of announcing the result and complying with applicable law.

60. Where an entrant sends or uploads a photograph, video or other content, the entrant confirms that they have the permission of each identifiable adult and the parent or legal guardian of each identifiable child. The Promoter may require separate written consent before publishing a full photograph or video, particularly where a child appears.
61. Entrants must not submit content that is unlawful, unsafe, defamatory, discriminatory, obscene, misleading, infringing or otherwise inappropriate. The Promoter may remove or decline to use any content at its discretion.

15 Social media disclaimer

62. This Promotion is in no way sponsored, endorsed, administered by or associated with Instagram, Facebook or Meta. Each entrant releases Instagram, Facebook and Meta from liability arising from the Promotion to the extent permitted by law.
63. Entrants must comply with the terms and policies of each social platform they use. The Promoter is not responsible for platform outages, account settings, removals, suspensions or technical failures that prevent a post from being accessed or verified.

16 General conditions

64. The Promoter may disqualify an entrant who tampers with the entry process or a duck, submits false information, interferes with the fair conduct of the Promotion, acts unlawfully or unsafely, or breaches these Terms and Conditions.
65. If the Promotion cannot be conducted as intended because of fraud, technical failure, intervention, supplier disruption, natural disaster, public health event or another cause beyond the Promoter's reasonable control, the Promoter may modify, suspend, terminate or recommence the Promotion, subject to any approval required by a regulator.
66. The Promoter is not responsible for late, lost, misdirected, incomplete or corrupted entries or communications, or for technical failures outside its reasonable control. The Promoter will take reasonable steps to preserve valid entry records.
67. Nothing in these Terms and Conditions excludes, restricts or modifies any consumer guarantee, right or remedy that cannot lawfully be excluded, restricted or modified under the Australian Consumer Law or other applicable law.
68. To the extent permitted by law, the Promoter is not liable for loss, damage or injury arising from participation in the Promotion or acceptance or use of a prize, except where caused by the Promoter's negligence, wilful misconduct or breach of a non-excludable legal obligation.
69. These Terms and Conditions are governed by the laws of the Australian state or territory in which the entrant ordinarily resides. Entrants submit to the non-exclusive jurisdiction of the courts of that state or territory and any courts hearing appeals from them. For entrants ordinarily residing in South Australia, South Australian law applies and entrants submit to the non-exclusive jurisdiction of the South Australian courts and any courts hearing appeals from them.
70. NSW Authority Number: TP/05410. South Australia Licence Number: T26/1793.

itravel Duck Hunt 2026

Key Terms for Entry Pages and Promotional Material

These Key Terms are a summary only. The full Terms and Conditions prevail if there is any inconsistency.

Key term	Summary
Who can enter	Residents of NSW, QLD and SA aged 18 years or older. Parents or legal guardians may enter and claim a finder prize where their child finds a duck. Exclusions apply.
Promotion period	9:00am AEDT, 6 October 2026 to 5:00pm AEDT, 31 October 2026.
Standard entry	Complete an authorised advisor-specific entry form. Limit one standard entry per person across all forms. No purchase required.
Social bonus	Two bonus entries once only for a qualifying public Instagram feed post using #FindTheitravelDuck, tagging @itravelaus and uploading a screenshot.
Find a duck	The first verified finder of each uniquely coded duck receives 15 bonus entries and one AU$100 itravel voucher. A person may validly find more than one duck.
Finder voucher	Minimum AU$1,000 new package booking through the associated advisor. Not valid for flight-only bookings, expires 12 months after issue, one voucher per booking and cannot be combined with another offer.
Major prize	One AU$5,000 contribution towards a Royal Caribbean cruise departing Australia, to be booked through itravel within 12 months after the draw. Winner pays any difference; unused value is forfeited. Exclusions and supplier conditions apply.
Draw	10:00am AEDT, 4 November 2026 at Level 1, 110 Elizabeth Street, Surry Hills NSW 2010.
Winner announcement	6 November 2026 on Instagram @itravelaus and the itravel Facebook page.
Promoter	Wastreck Pty Ltd trading as itravel, ABN 68 069 654 860.
Permits	NSW Authority No. TP/05410 SA Licence No. T26/1793

Safety notice

Do not trespass, enter restricted or unsafe areas, climb, enter water, interfere with property or put yourself or anyone else at risk. Follow signs, road rules and directions from property owners or occupiers. If a location appears unsafe, do not proceed.

Social media disclaimer

This Promotion is not sponsored, endorsed, administered by or associated with Instagram, Facebook or Meta. Full Terms and Conditions, participating locations and permit details: www.itravel-au.com/itravel-duck-hunt-locations.

Eligible entrants must complete and submit an authorised online entry form during the promotion period. Each eligible entrant receives one standard entry, limited to one standard entry per person. Entrants may receive two additional entries by publishing